ShieldVantage Core

What is ShieldVantage Core?

ShieldVantage Core is a managed security service designed to reduce cyber risk and support compliance outcomes for UK SMEs and regulated organisations. It combines three essential layers of protection, email, network, and vulnerability management, with expert oversight to help your IT team focus on running the business rather than chasing alerts.

What you gain:

ShieldVantage Core is not simply a set of software licences. It delivers an active security outcome by combining the right controls with managed configuration, monitoring, and reporting.

- Reduced exposure to malicious emails
- Safer web and DNS activity for office and remote staff
- Clear, prioritised vulnerability remediation guidance aligned to audit expectations

How does this affect your business?

Cyber threats and compliance expectations continue to rise, while internal IT teams are under pressure to do more with less. ShieldVantage Core helps you demonstrate proportionate, measurable security controls and supports alignment with recognised frameworks such as Cyber Essentials and ISO 27001.

The cost of doing nothing

The cost of doing nothing continues to rise. Many organisations face not only the immediate cost of a breach, but also the operational impact of alert fatigue, increased insurance premiums, and reputational damage.

What would it cost to build in-house?

Building an in house capability can be cost prohibitive. Based on a 2026 cost comparison, a single internal security analyst can represent a first year cost of approximately £68,000, when direct salary, recruitment, and training and tools are included. By comparison, a managed service model is shown at approximately £15,000 for the year.
**Based on a ~100-user organisation*

What makes the difference in practice?

Security outcomes depend on how controls are configured, monitored, and acted upon. ShieldVantage Core focuses on reducing response time, improving prioritisation, and providing clear evidence for decision makers.

How you move from reactive defence to proactive protection

ShieldVantage Core is designed to help organisations shift from reactive incident response to proactive, continuous protection. It supports improved visibility, reduces avoidable risk, and strengthens resilience across modern hybrid environments.

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What is included

Pillar	Service	What it does	Managed value you receive
Email	Advanced email security and human defence	Helps prevent phishing, malware, impersonation, and business email compromise attempts	Ongoing tuning, monitoring, and support for user reporting and awareness activity
Network	Secure DNS and web filtering	Blocks access to known malicious, phishing, and high risk domains	Policy configuration, visibility, and actionable insights into risky activity
Vulnerability	Continuous vulnerability management	Identifies and prioritises vulnerabilities across devices and systems	Risk based prioritisation and reporting to support remediation and compliance evidence

How this supports your compliance requirements

ShieldVantage Core maps directly to common audit expectations, including Cyber Essentials Plus and ISO 27001.

Service component	Cyber Essentials Plus	ISO 27001 control	How ShieldVantage Core supports you
Vulnerability scanning	Patch high risk vulnerabilities within defined timeframes	A.8.8 Management of technical vulnerabilities	Regular scanning, prioritisation, and evidence led reporting
Email security	Malware protection and anti phishing controls	A.5.7 Threat intelligence	Ongoing monitoring and triage support for suspicious email activity
DNS filtering	Secure configuration and web filtering	A.8.23 Web filtering	Policy management and blocking of known malicious domains

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How each layer protects you

1) How we protect your email and your people

ShieldVantage Core helps prevent malicious emails reaching users and strengthens the human layer of defence through ongoing awareness.

Key capabilities:

- Behaviour based detection to identify suspicious or unusual email activity
- User reporting workflow to flag suspicious messages quickly
- Managed awareness activity to support ongoing staff education

Outcome:

- Reduced phishing exposure
- Faster identification of suspicious emails
- Improved staff awareness over time

2) How we protect your workforce wherever they work

Secure DNS and web filtering helps prevent connections to malicious infrastructure wherever users work, supporting both office and remote environments.

Key capabilities:

- Blocking of known malicious and phishing domains
- Policy based filtering to reduce exposure to high risk categories
- Visibility into risky network behaviour to support early intervention

Outcome:

- Reduced likelihood of successful ransomware and phishing connections
- Improved control for both office and remote users

3) How we help you see everything and prioritise

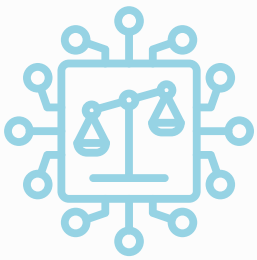
Continuous vulnerability management provides risk based vulnerability identification and prioritisation to support remediation planning.

Key capabilities:

- Continuous asset discovery and vulnerability scanning
- Contextual risk scoring based on exploitability and business impact
- Reporting designed to support audit and assurance requirements
- Important noteThis service provides identification, prioritisation, and reporting. Remediation actions, including patching and configuration changes, remain under your organisation's change control process.

Outcome:

- Clear remediation priorities, focusing on what matters most first
- Stronger audit readiness with evidence led reporting



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What you can expect financially

ShieldVantage Core supports a predictable cost of service and helps reduce the likelihood and impact of incidents. It also supports improved cyber insurance posture by demonstrating active controls and evidence of oversight.

Questions you may be asking

Can we buy these tools directly?

Yes. The value of ShieldVantage Core is in the managed delivery, configuration, oversight, prioritisation, and reporting, so you achieve outcomes without adding internal headcount.

Why do you not patch systems for us?

Many organisations require patching and system changes to follow internal change management. ShieldVantage Core focuses on providing accurate, risk based priorities and evidence to help your team remediate safely and efficiently.

How you will measure success?

- Faster triage and response to suspicious email activity
- Reduced exposure to malicious domains and risky browsing
- Clear prioritisation of the vulnerabilities that matter most
- Improved compliance readiness through continuous evidence and reporting

What happens next:

If you would like a short assessment call, we can confirm scope, including users, sites, remote workforce, and asset coverage, and provide a tailored proposal and onboarding plan.

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